

Duniway Stockroom

Ordering Information

TOLL FREE: 1-800-446-8811 (USA & Canada)

PHONE: 650-969-8811

FAX: 650-965-0764

EMAIL: info@duniway.com

INTERNET: www.duniway.com

To ask questions or place orders, you can contact us any of the following ways:

Hours of Operation: 7:30 AM - 5:00 PM (Pacific Standard Time)

No Minimum Order

VISA[®], MasterCard[®] & American Express[®] accepted

Delivery:	Stock items normally ship the same day, provided the order is placed by 2:00 pm (PST).
F.O.B.	All shipments are F.O.B. Mountain View, CA unless otherwise quoted.
Shipping:	Freight Collect or UPS Prepaid and added, unless otherwise quoted.
Payment Terms:	Net 30 days upon credit approval. All other payments are due upon delivery.
Warranty:	We offer a standard 90-day warranty against defective parts and workmanship, unless otherwise quoted.
RMA #s:	When shipping to us for any reason, please call us prior to shipment for a "Return Merchandise Authorization" number. Products returned for repair or replacement should be sent prepaid.
HazMat Forms:	We require completed Hazardous Materials forms to accompany pumps and equipment shipped to Duniway Stockroom in order for us to comply with current environmental protection policies.
Restocking Fee:	Some items being returned to us for reasons other than warranty/replacement are subject to a restocking fee.
Prices:	Prices are shown in U.S. dollars. Prices are current at press time, but are subject to change without notice.
Availability:	Surplus equipment is subject to availability and performance check at time of order.